

Holiday Greetings

December 2008

From Dr. Michael S. Yung, DDS *Editor: Cindy Yung*

Traveling with Selene

Selene, who turns 2 ½ this December, is becoming a well-traveled toddler! In April, we took a family trip to the big island of Hawai'i with my wife's family. Selene loved the luau show, volcano, sea turtles, dolphins, and 4x4 ride to our rain forest hike. She will show you how to "hula" if you ask her!



We went to Las Vegas in November, and Selene came home with too many stuffed animals from Circus Circus. She also got to experience a gondola ride at the Venetian, complete with our gondolier singing the "ABC" song and "Twinkle, Twinkle Little Star".

Finally, we are planning a weekend trip to Santa Barbara after Christmas with my extended family. We're excited to take her to the zoo there. It's amazing to see the world through Selene's eyes!



Visit Our Newly
Re-designed Website:
www.michaelyungdds.com

We won Pasadena Weekly's
2008 "Best Dentistry" for
the 2nd year in a row!

Thank you for your
votes and support!

'Tis the Season to be Jolly...

I hope that all of you share in the joy of the holiday season as much as I do. With an amazing toddler in our lives, it's difficult not to be immersed in the spirit and cheer that so engrossed us as children. I found myself wondering what I might wish for this Christmas... a healthy addition to the family would be just fine! ☺

I guess Santa got my wish list early! If you haven't heard already, my wife Cindy is expecting our second child in June, and we welcome your prayers for an easy and successful delivery.

I can happily say that all of my wishes with regard to the dental practice have come true. My business continues to grow because of the dedication of every one of you, and I am humbled and honored that you have continued to place your trust in me and my staff.

Your consistent referrals mean a great deal to me, and I consider that your highest form of praise for my services. As always, I continue to improve my business and welcome any thoughts that you may have.

Continual Growth and Changes With Our Office

I'd like to update you on some new improvements to the business. As some of you may have already experienced, our new dental chair with the optional massage feature built in to the seat, is a big hit!

We have also renovated the website to adopt a more interactive role in your experience with the office. For example, one can now download all the patient forms and have them filled out prior to coming to the appointment.

We invite you to refer a friend or family member to become part of our practice - it's one of the best compliments you can give us!

This coupon entitles the bearer to \$100 off of ZOOM! in-office teeth whitening. New patients only.

We have subscribed to E-Central, which allows us to integrate our website with a tool which can confirm your appointment by email, text message or traditional mail - and YOU can choose which method you prefer to be contacted. I am hoping that this function will make it easier to reach some of you and decrease "no show" appointments, which can incur a fee.



Traveling With Selene, continued

When not traveling, Selene is an active, friendly, chatty, and observant toddler. She loves singing songs, watching then recounting "Little Einsteins" cartoon episodes, soaking up books, and riding her tricycle.

She and Cindy go to library storytime, parent education classes, My Gym, and Music Together classes. In the afternoons, she plays with Grandma Cheng and learns some Chinese while Cindy works from home.

Selene is VERY excited about becoming a big sister in June!



Selene met Santa Claus for the 1st time! She had such a look of awe and wonder on her face. Then she asked him where his reindeer were!



Welcome to Our Newest Team Member



Nilofar "Nilo" Sediqi is our new hygienist on Wednesdays. Like Florilyn and Jason, Nilo also graduated #1 in her hygiene class.

We are so fortunate to have three wonderful hygienists in our office from Monday through Saturday.

Insurance Clarification

I would like to add some more clarification on the issue of being "out-of-network" with some of the insurance plans that we were previously "in-network" with. It seems that there is still confusion about whether someone with a PPO insurance plan which we are out-of-network with, can still see me. The answer is YES. ☺

In fact, most dentists in Pasadena who have been in practice a while tend to be out-of-network for most, if not all, contracted insurance plans.

For routine visits, the cost to you will usually be the same. That is, if your insurance covers your cleanings at 100%, then it will probably be true whether you are *in-network* or *out-of-network*.

If you have any concerns or questions about what your insurance will apply to your dental visits, please call my office. Either Belle or I will be happy to explain the nuances of your particular dental plan as best as we can to help you estimate your co-pays, which may be different.

We are also trying to update our records with your e-mail address, so we can send our newsletters via e-mail.

If you didn't get this newsletter by e-mail, please call our office at 626-449-5420 or e-mail us at myungdds@gmail.com with your information. Thanks!